From: Glae Thien

To: Microsoft ATR

Date: 1/19/02 6:54pm

Subject: Microsoft settlement

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January 19, 2002

Attorney General John Ashcroft

US Department of Justice

950 Pennsylvania Avenue, NW

Washington, DC 20530

Dear Mr. Ashcroft:

The purpose of this letter is to inform you of my support of the settlement reached between Microsoft and the Dept. of Justice. After three years of protracted litigation resolution regarding this matter is extremely welcome. While I disagree with the original merits of this case, I believe settling this issue is highly beneficial in that it allows Microsoft and other members of the tech industry to return their full focus to business productivity.

The changes called for within the terms of the settlement are generous on behalf of Microsoft, which has agreed to disclose the internal interfaces and protocols of the Windows operating system. Thus, beginning with the interim release of Windows XP, users will be able to add or delete software according to their tastes. This ensures greater freedom in user's ability to configure their operating systems.

Obviously, Microsoft is willing to make concessions in the interests of resolution, I would hope that the Justice Department would comply.

Sincerely,

Glae Thien